WITHDRAWAL CONDITIONS

Xtream Markets Ltd

Registration Number: 84516

Trust Company Complex, Ajeltake Road, Ajeltake Island, Majuro, Marshall Islands – MH96960

Website: www.xtrememarkets.com

Email: support@xtrememarkets.com

Effective Date: September 2015

---

1. INTRODUCTION

This Withdrawal Conditions Policy governs all withdrawal requests submitted by Clients of Xtream Markets Ltd ("Company").

The purpose of this Policy is to ensure secure, transparent and compliant processing of withdrawals while protecting both Clients and the Company from fraud, money laundering and unauthorized transactions.

---

2. GENERAL PRINCIPLES

2.1 Clients may withdraw available funds from their trading accounts subject to:

- Verification requirements;
- Compliance reviews;
- Payment provider restrictions;
- Applicable Company policies.

2.2 The Company reserves the right to refuse, delay or restrict withdrawals where necessary for security, compliance or operational reasons.

---

3. CLIENT VERIFICATION REQUIREMENTS

Before processing withdrawals, the Company may require:

Proof of Identity

- Passport

- National ID Card
- Driving License

Proof of Address

- Utility Bill
- Bank Statement
- Government Issued Document

Additional Documentation

- Selfie Verification
- Source of Funds Documents
- Payment Method Verification

The Company may request updated documentation at any time.

---

4. ACCOUNT OWNERSHIP

4.1 Withdrawals may only be processed to payment methods registered in the Client's own name.

4.2 The Company does not permit withdrawals to:

- Third-party bank accounts;
- Third-party e-wallets;
- Third-party cryptocurrency wallets where ownership cannot be verified.

---

5. THIRD-PARTY PAYMENTS

Third-party withdrawals are strictly prohibited.

Where third-party activity is detected, the Company may:

- Suspend withdrawals;
- Freeze the account;
- Conduct compliance reviews;
- Terminate the business relationship.

---

6. AVAILABLE WITHDRAWAL METHODS

Withdrawals may be processed through:

- Bank Wire Transfer
- Credit/Debit Cards
- Electronic Payment Systems

- Cryptocurrency Wallets
- Other approved payment solutions

Available methods may vary by jurisdiction.

---

7. PROCESSING TIMES

The Company aims to process withdrawal requests promptly.

Typical internal processing time:

1–5 Business Days

Actual receipt times may depend upon:

- Banking systems;
- Payment providers;
- Blockchain confirmations;
- Local regulations.

The Company shall not be responsible for delays caused by third parties.

---

8. MINIMUM WITHDRAWAL AMOUNTS

The Company may establish minimum withdrawal thresholds.

Minimum withdrawal amounts may vary according to payment method.

Current limits shall be published on the Company's website or client portal.

---

9. WITHDRAWAL FEES

The Company reserves the right to charge withdrawal fees where applicable.

Fees may include:

- Banking fees;
- Payment provider fees;
- Blockchain network fees;
- Administrative charges.

Applicable fees may change without prior notice.

---

10. SOURCE OF FUNDS REVIEW

The Company may require Clients to provide evidence of source of funds before approving withdrawals.

Examples include:

- Bank Statements;
- Salary Slips;
- Tax Records;
- Business Income Documentation.

Failure to provide satisfactory documentation may result in withdrawal restrictions.

---

11. ANTI-MONEY LAUNDERING CONTROLS

All withdrawals remain subject to AML reviews.

The Company may:

- Delay withdrawals;
- Request additional information;
- Reject suspicious transactions;
- Report suspicious activity to relevant authorities.

The Company is not obligated to disclose details of AML investigations.

---

12. BONUS ACCOUNTS

Withdrawal requests involving bonus promotions may be subject to additional conditions.

Where bonuses have been granted:

- Bonus funds may be removed upon withdrawal;
- Trading requirements may apply;
- Promotional conditions must be satisfied.

Specific bonus rules shall be governed by the applicable Bonus Terms & Conditions.

---

13. POWER-UP BONUS ACCOUNTS

For Power-Up Bonus Accounts:

- Bonus funds are non-withdrawable;
- Bonus funds remain the property of the Company;

- Withdrawal requests may trigger bonus removal.

Any promotional conditions shall continue to apply.

---

14. INTERNAL TRANSFERS

Internal transfers between accounts owned by the same Client may be permitted.

The Company reserves the right to restrict transfers involving:

- Bonuses;
- Compliance reviews;
- Suspicious activity.

---

15. CRYPTOCURRENCY WITHDRAWALS

Where cryptocurrency withdrawals are supported:

The Company may require:

- Wallet ownership verification;
- Blockchain transaction verification;
- Additional compliance reviews.

The Client is solely responsible for providing correct wallet information.

Incorrect wallet details may result in permanent loss of funds.

---

16. CHARGEBACKS

The Company prohibits abusive chargebacks.

Where chargebacks occur:

- Accounts may be suspended;
- Withdrawals may be restricted;
- Legal action may be pursued where appropriate.

---

17. ACCOUNT INVESTIGATIONS

The Company may suspend withdrawals while investigating:

- Fraud;
- AML concerns;
- Unauthorized activity;
- Payment disputes;
- Security incidents.

Withdrawals may remain restricted until investigations are completed.

---

18. DORMANT ACCOUNTS

Dormant accounts may be subject to additional verification prior to withdrawal approval.

The Company reserves the right to request updated documentation.

---

19. REFUSAL OF WITHDRAWAL REQUESTS

The Company may refuse withdrawals where:

- Verification is incomplete;
- Fraud is suspected;
- AML concerns exist;
- Third-party payment activity is identified;
- False information has been provided.

---

20. FORCE MAJEURE

Withdrawal processing may be affected by:

- Natural disasters;
- Government actions;
- Banking disruptions;
- Technology failures;
- Market emergencies.

The Company shall not be liable for delays caused by Force Majeure Events.

---

21. CLIENT RESPONSIBILITIES

Clients are responsible for:

- Maintaining accurate account information;
- Providing valid documentation;
- Ensuring payment method ownership;
- Complying with Company policies.

Failure to do so may result in withdrawal delays or rejection.

---

22. POLICY REVIEW

The Company reserves the right to amend these Withdrawal Conditions at any time.

Updated versions shall become effective upon publication on the Company's website.

---

23. CONTACT DETAILS

Xtream Markets Ltd

Registration Number: 84516

Trust Company Complex, Ajeltake Road, Ajeltake Island, Majuro, Marshall Islands – MH96960

Website: www.xtrememarkets.com

Email: support@xtrememarkets.com

Telephone: +357 96 673007

---

24. CLIENT ACKNOWLEDGEMENT

By submitting a withdrawal request, the Client confirms that:

- They have read these Withdrawal Conditions;
- They understand the Company's verification requirements;
- They accept AML and compliance reviews;
- They acknowledge that withdrawal processing times may vary.

END OF WITHDRAWAL CONDITIONS

Version 1.0