



PRIVACY POLICY

Xtream Markets Ltd

Registration Number: 84516

Trust Company Complex, Ajeltake Road, Ajeltake Island, Majuro, Marshall Islands – MH96960

Website: www.xtrememarkets.com

Email: support@xtrememarkets.com

Effective Date: September 2015

1. INTRODUCTION

Xtream Markets Ltd ("Company", "we", "our", "us") is committed to protecting the privacy and security of personal information.

This Privacy Policy explains how personal information is collected, used, stored, disclosed and protected when Clients access our website, trading platforms and related services.

By using our services, Clients consent to the collection and processing of personal data in accordance with this Privacy Policy.

2. INFORMATION WE COLLECT

The Company may collect personal information including but not limited to:

Identity Information

- Full Name
- Date of Birth
- Nationality
- Passport Details
- National ID Information

Contact Information

- Residential Address
- Email Address
- Telephone Number

Financial Information

- Source of Funds
- Bank Account Information
- Payment Method Details
- Financial Status Information

Trading Information

- Trading Activity
- Account History
- Login Records
- Platform Usage Data

Technical Information

- IP Address
 - Browser Type
 - Device Information
 - Operating System
 - Cookies and Tracking Data
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3. HOW INFORMATION IS COLLECTED

Information may be collected through:

- Account Registration Forms
- KYC Verification Processes
- Trading Platforms
- Customer Support Communications
- Website Usage
- Marketing Activities
- Cookies and Analytics Tools

The Company may also collect information from third-party verification providers.

4. PURPOSE OF DATA COLLECTION

Personal information may be collected and processed for:

Account Administration

- Account creation
- Account maintenance
- Identity verification

Compliance Purposes

- AML obligations
- KYC requirements
- Fraud prevention
- Risk management

Service Delivery

- Trading services
- Customer support
- Platform functionality

Business Operations

- Internal reporting
- Service improvement
- Performance monitoring

Marketing Purposes

- Promotions
- Educational materials
- Product announcements

Clients may opt out of marketing communications at any time.

5. LEGAL BASIS FOR PROCESSING

The Company processes information where necessary for:

- Contractual obligations;
- Legal obligations;
- Legitimate business interests;
- Client consent.

The Company shall only process information where there is a lawful basis for doing so.

6. AML & COMPLIANCE SCREENING

The Company may use personal information for:

- Identity verification;
- Sanctions screening;
- Politically Exposed Person (PEP) checks;
- Fraud prevention;
- Ongoing monitoring.

The Company reserves the right to conduct enhanced due diligence where necessary.

7. SHARING OF INFORMATION

The Company may disclose information to:

Service Providers

- Liquidity Providers
- Technology Vendors
- Hosting Providers
- Payment Processors

Compliance Providers

- Identity Verification Providers
- AML Screening Providers
- Fraud Prevention Services

Regulatory Authorities

Where required by law or legal process.

Professional Advisers

- Lawyers
- Auditors
- Consultants

The Company shall not sell personal information to third parties.

8. INTERNATIONAL DATA TRANSFERS

The Client acknowledges that personal information may be transferred internationally.

Such transfers may occur where service providers operate in different jurisdictions.

The Company shall take reasonable measures to ensure information remains adequately protected.

9. DATA RETENTION

The Company shall retain personal information only for as long as necessary to:

- Fulfil contractual obligations;
- Comply with legal requirements;

- Resolve disputes;
- Prevent fraud.

The Company may retain records following account closure where required for compliance purposes.

10. SECURITY OF INFORMATION

The Company implements reasonable security measures including:

- Encryption technologies;
- Secure servers;
- Access controls;
- Monitoring systems;
- Authentication procedures.

No internet transmission can be guaranteed to be completely secure.

Clients acknowledge inherent risks associated with electronic communications.

11. CLIENT RESPONSIBILITIES

Clients are responsible for:

- Maintaining secure passwords;
- Protecting login credentials;
- Updating personal information;
- Protecting access devices.

The Company shall not be liable for losses arising from compromised Client credentials.

12. COOKIES AND TRACKING TECHNOLOGIES

The Company's website may use:

- Essential Cookies
- Functional Cookies
- Performance Cookies
- Analytics Cookies
- Marketing Cookies

Cookies assist with:

- Website functionality;
- Security;
- Analytics;

- User experience improvements.

Clients may disable cookies through browser settings; however certain website functions may become unavailable.

13. WEBSITE ANALYTICS

The Company may use analytics tools to understand:

- Website traffic;
- User behavior;
- Marketing effectiveness;
- Service performance.

Analytics data may be collected anonymously where possible.

14. MARKETING COMMUNICATIONS

The Company may send:

- Product updates;
- Promotions;
- Educational content;
- Company announcements.

Clients may unsubscribe from marketing communications at any time.

Operational and compliance communications cannot be opted out of where required for account administration.

15. CLIENT RIGHTS

Subject to applicable laws, Clients may request:

- Access to personal information;
- Correction of inaccurate information;
- Deletion of certain information;
- Restriction of processing;
- Data portability where applicable.

Requests should be submitted to:

support@xtrememarkets.com

16. THIRD-PARTY WEBSITES

The Company's website may contain links to external websites.

The Company is not responsible for the privacy practices of third-party websites.

Clients should review third-party privacy policies independently.

17. CHILDREN'S PRIVACY

The Company's services are not intended for individuals under 18 years of age.

The Company does not knowingly collect personal information from minors.

18. POLICY CHANGES

The Company reserves the right to amend this Privacy Policy at any time.

Updated versions shall become effective upon publication on the Company's website.

Continued use of services constitutes acceptance of revised policies.

19. CONTACT INFORMATION

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Telephone: +357 96 673007

20. FINAL ACKNOWLEDGEMENT

By using the Company's services, the Client acknowledges that:

- They have read this Privacy Policy;
 - They understand how personal information is processed;
 - They consent to the collection, storage and use of personal information as described herein.
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END OF PRIVACY POLICY

Version 1.0

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