

TERMS OF BUSINESS

PART 5 – AML, DATA PROTECTION, COMPLAINTS, TERMINATION, GOVERNING LAW & CLIENT ACCEPTANCE

47. ANTI-MONEY LAUNDERING (AML)

47.1 The Company is committed to preventing money laundering, terrorist financing, fraud, sanctions violations and other unlawful activities.

47.2 The Client acknowledges that the Company may implement Anti-Money Laundering procedures at any time.

47.3 The Company reserves the right to request:

- Proof of Identity;
- Proof of Address;
- Source of Funds documentation;
- Source of Wealth documentation;
- Banking records;
- Additional compliance information.

47.4 The Company may delay, reject or suspend transactions pending compliance review.

47.5 The Company may freeze accounts where suspicious activity is identified.

47.6 The Company reserves the right to report suspicious transactions to relevant authorities without prior notification to the Client.

48. KNOW YOUR CUSTOMER (KYC)

48.1 The Client agrees to provide complete and accurate information during registration.

48.2 The Company may perform:

- Identity verification;
- Document authentication;
- Sanctions screening;
- Politically Exposed Person (PEP) screening;
- Ongoing monitoring.

48.3 The Client must promptly notify the Company regarding changes to:

- Name;

- Address;
- Contact details;
- Nationality;
- Tax residency.

48.4 Failure to maintain accurate records may result in account restrictions.

49. SANCTIONS COMPLIANCE

49.1 The Company reserves the right to refuse services to any person, entity or jurisdiction subject to international sanctions.

49.2 The Company may immediately suspend or terminate accounts where sanctions concerns arise.

49.3 Clients are responsible for ensuring they are legally permitted to use the Company's services.

50. DATA PROTECTION

50.1 The Company collects, stores and processes personal information in accordance with its Privacy Policy.

50.2 Information may include:

- Identification data;
- Contact details;
- Financial information;
- Trading activity;
- Compliance documentation.

50.3 The Client authorizes the Company to process personal data for:

- Account administration;
 - Compliance purposes;
 - Fraud prevention;
 - Customer support;
 - Service improvement.
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51. ELECTRONIC COMMUNICATIONS

51.1 The Client agrees that all communications may be delivered electronically.

51.2 Communications may include:

- Account statements;
- Trade confirmations;

- Legal notices;
- Policy updates;
- Compliance requests.

51.3 Electronic communications shall be deemed received once transmitted.

52. RECORDINGS

52.1 The Company may record:

- Telephone conversations;
- Online meetings;
- Electronic communications;
- Live chat interactions.

52.2 Recordings may be used for:

- Compliance monitoring;
- Dispute resolution;
- Quality assurance;
- Fraud prevention.

52.3 Such records may be retained for periods determined by the Company.

53. COMPLAINTS HANDLING

53.1 Clients wishing to submit a complaint should contact:

Email: support@xtrememarkets.com

53.2 Complaints should include:

- Full Name;
- Account Number;
- Description of Complaint;
- Supporting Documents.

53.3 The Company shall make reasonable efforts to investigate complaints promptly.

53.4 Submission of a complaint does not suspend trading obligations.

54. ACCOUNT SUSPENSION

54.1 The Company may suspend an account where:

- Fraud is suspected;
- AML concerns arise;
- Documentation is incomplete;
- Trading abuse is detected;
- Security concerns exist.

54.2 During suspension the Company may:

- Restrict trading;
- Restrict withdrawals;
- Restrict deposits;
- Request additional information.

54.3 Suspension shall remain in effect until the matter is resolved.

55. ACCOUNT TERMINATION

55.1 The Company may terminate the Client relationship at any time.

55.2 Grounds for termination may include:

- Breach of Terms;
- Fraudulent conduct;
- AML concerns;
- False information;
- Regulatory concerns;
- Business reasons.

55.3 Upon termination the Company may:

- Close positions;
- Restrict platform access;
- Return eligible funds after verification.

55.4 Outstanding obligations shall survive termination.

56. INTELLECTUAL PROPERTY

56.1 All intellectual property rights relating to:

- Websites;
- Trading Platforms;
- Marketing Materials;

- Software;
- Logos;

remain the exclusive property of the Company or its licensors.

56.2 Clients shall not reproduce, modify, distribute or misuse Company intellectual property without written consent.

57. AMENDMENTS

57.1 The Company reserves the right to amend these Terms at any time.

57.2 Updated Terms shall become effective upon publication on the Company's website.

57.3 Continued use of Company services constitutes acceptance of amended Terms.

58. SEVERABILITY

58.1 If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

58.2 Invalid provisions shall be replaced with enforceable provisions that most closely reflect the original intent.

59. ENTIRE AGREEMENT

59.1 These Terms constitute the entire agreement between the Client and the Company.

59.2 These Terms supersede all prior agreements, understandings and communications.

59.3 No oral statements shall modify these Terms unless confirmed in writing by the Company.

60. GOVERNING LAW

60.1 These Terms shall be governed by and construed in accordance with the laws applicable to Xstream Markets Ltd in the Marshall Islands.

60.2 Any disputes arising from these Terms shall be resolved under the applicable legal framework governing the Company.

61. CONTACT DETAILS

Xtream Markets Ltd

Registration Number: 84516

Trust Company Complex, Ajeltake Road, Ajeltake Island, Majuro, Marshall Islands – MH96960

Website: www.xtrememarkets.com

Email: support@xtrememarkets.com

Telephone: +357 96 673007

62. CLIENT ACKNOWLEDGEMENT

By opening and maintaining an account with Xtream Markets Ltd, the Client confirms that:

- They have read these Terms of Business;
- They understand the risks associated with leveraged trading;
- They accept all obligations contained herein;
- They agree to be legally bound by these Terms.

The Client further confirms that they have reviewed:

- Account Opening Agreement
 - General Risk Disclosure
 - Privacy Policy
 - AML & KYC Policy
 - Withdrawal Conditions
 - Bonus Terms & Conditions
 - Order Execution Policy
 - All other policies published on www.xtrememarkets.com
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END OF TERMS OF BUSINESS

Version 1.0

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